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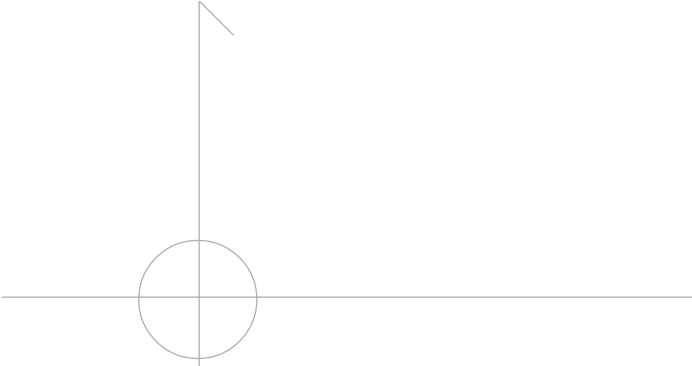
NEW PRODUCT SUPPORT SERVICES, INC. FACILITY BREAKS GROUND



Coppell, Texas. (March 4, 2003) Today, Robert Cook, President of Product Support Services, Inc. (PSSI) broke ground for a new 70,000 s.f. electronics repair/refurbishment facility to service the wireless equipment market at 445 S. Royal

Lane in Coppell, TX. Located five minutes North of the Dallas/Fort Worth airport in a Free Trade Zone, the new PSSI facility is strategically located to provide comprehensive fulfillment and reverse logistics services. "Interest rates are extremely low and the construction industry is very competitive. Now is the perfect time to build." said Cook. "This site provides significant benefits for our company— a high-tech business park, proximity to air and ground transportation, as well as a strong employee base." Cook also stated that, "in addition to the raw land required for this 70,000 s.f. facility an adjacent 6 acre parcel was purchased to support our future growth plans." City of Coppell Mayor Candy Sheehan stated "Product Support Services will not only bring a quality development, additional value and employment to Coppell, but also a unique operation with a well-deserved reputation as one of the fastest growing companies in the Metroplex." Also in attendance, City of Coppell Economic Development Coordinator Andrea L. Roy added, "We are delighted that Product Support Services has chosen Coppell for the location of their new headquarters facility and look forward

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to sharing in this company's promising future.”

Established in February 1997, Product Support Services, Inc. (PSSI) is one of the largest consumer electronics repair facility in the US. With over 240 employees, PSSI provides comprehensive wireless equipment repair, refurbishment, and fulfillment services. PSSI is an Authorized Warranty Repair Center for a wide range of wireless messaging and handset manufacturers, including Nokia, Motorola, LG, Sony/Ericsson and Audiovox. PSSI has long-standing relationships with carriers such as Metrocall, Verizon, Cingular, AT&T, Weblink Wireless, and Ameritech. PSSI is ISO9001:2000 certified, and was recently recognized as one of the fastest-growing, privately held companies in the Dallas/Fort Worth metropolitan area. PSSI is a division of privately held CAI Holdings, Inc.

John Taylor, Azimuth : Architecture, Inc.'s Principal in Charge of designing the project, said “PSSI challenged Azimuth : Architecture to design a custom facility that will enhance productivity and efficiency, and enable future business growth.” In addition to Azimuth : Architecture, Inc., the project team includes: Pritchard Associates (Development Management), McFadden & Miller, Inc. (General Contractors), Hunt & Joiner, Inc. (Structural Engineer), Steven M. Rahn, Inc. (Landscape Architecture), and Jones & Carter, Inc. (Civil Engineer).

For more information contact PSSI via www.productsupportservices.com or by phone at 972-355-3401. PSSI is currently located at 4051 Hwy. 121 North, Bldg. 200, Grapevine, TX 76051.